

Technical Support Specialist Full-Time Brazosport College

Direct Link: https://www.AcademicKeys.com/r?job=249723
Downloaded On: Dec. 4, 2024 2:03pm
Posted Dec. 2, 2024, set to expire Mar. 25, 2025

Job Title Technical Support Specialist Full-Time

DepartmentAdministrative/StaffInstitutionBrazosport College

Lake Jackson, Texas

Date Posted Dec. 2, 2024

Application Deadline Open until filled

Position Start Date Available immediately

Job Categories Professional Staff

Academic Field(s) Administration - Other

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Job Description

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Technical Support Specialist Full-Time



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Posting Number: 70917

Position Type: Administrative/Staff

FTE: Full-time

Department: Instructional Excellence

Job Summary/Basic Function:

This position reports to the Director of the Center for Instructional Excellence and has the following duties and responsibilities:

- Assists in: technical training, reviewing curriculum and online course materials;
- Assists in development of web-based materials, development of plans for the institutionalization of new practices and improvements as part of regular college programs;
- Assists in delivering assistance and academic services training on web-based support and online communication tools;
- Performs other duties of a similar nature or level as assigned.

Minimum Qualifications:

The minimum qualifications for this position are:

- Minimum of an associate's degree with a focus on educational technology and/or faculty/student instructional services from a regionally accredited college;
- Minimum of three (3) years of related work experience;
- Expertise in providing technical training and assistance to faculty and staff in various aspects of distance learning;
- Experience with web-site development;
- Knowledge of Learning Management System software such as Desire2Learn;
- Knowledge of online instructional best practices and active learning strategies;
- Ability to work cooperatively with faculty and staff;
- Excellent oral and written communication skills, interpersonal, and organizational skills;
- Ability to work in a team;
- Other qualities, experiences, and skills that enhance one's value to the institution;
- Exceptional employment experiences or educational qualifications may be given special consideration.



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Desirable Qualifications:

A Bachelor's degree with a focus on educational technology and/or faculty/student instructional services from a regionally accredited college.

Physical Demands:

Able to traverse campus, handling, lifting, fine dexterity, vision, hearing, talking, foot control.

Posting Date: 11/25/2024

Closing Date:

Open Until Filled: Yes

First Pool Date: 12/05/2024

Special Instructions to Applicants:

To apply, visit https://employment.brazosport.edu/postings/4540

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

Administrative/Staff Brazosport College

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