

Engineer, Applications
Austin Community College

Direct Link: <https://www.AcademicKeys.com/r?job=250497>

Downloaded On: Dec. 19, 2024 2:38am

Posted Dec. 17, 2024, set to expire Nov. 29, 2025

Job Title	Engineer, Applications
Department	Engineering
Institution	Austin Community College Austin, Texas
Date Posted	Dec. 17, 2024
Application Deadline	Open until filled
Position Start Date	Available immediately
Job Categories	Professional Staff
Academic Field(s)	Administration - Other
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Engineer, Applications

Austin Community College

Job Posting Closing Times: Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

[If you are a current Austin Community College employee, please click this link to apply through your Workday account.](#)

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Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

Job Posting Title:

Engineer, Applications

Job Description Summary:

General Statement of Job

Responsible for providing technical support by designing developing, testing, and implementing new technologies to include complex software programs and applications. Also provides technical support and expertise to customers, testing applications, responding to customer feedback, installations, maintenance.

Job Description:

Description of Duties and Tasks Essential duties and responsibilities include the following. Other duties may be assigned.

- Serves as Application Technical owner for ACC SaaS applications.
- Leads the installation and implementation of all assigned third party applications collegewide.
- Analyzes and edits existing computer applications to improve functionality.

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- Remodels and adapts applications as needed to optimize performance. Designs and writes code for applications.
- Installs applications and confirms proper communication between equipment and systems. Tests applications extensively to ensure they are error and bug free.
- Identifies specific client needs and preferences related to applications including analyzing user experiences to gain constructive feedback.
- Maintains computer applications databases.
- Liaises with college departments to identify technical requirements and develop solutions.
- Collaborates with engineering and programming departments to determine project constraints including estimated time and costs.
- May customize specialized applications according to college needs including creating and presenting application prototypes.

Knowledge Must possess required knowledge and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

- Knowledge of Information Technology Infrastructure Library (ITIL).
- Customer service techniques and practices.
- Understanding of Relational Database Theory.
- Database development and maintenance.
- Familiarity with CAD software.
- Knowledge in various programming languages (Java, Perl, Python, C++ etc.).

Skills Must possess required skills and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

- Maintaining an established work schedule and providing on call direction as needed to resolve computer-related problems.
- Effectively using interpersonal and communications skills, including tact and diplomacy.
- Effectively using organizational and planning skills with attention to detail and follow-through.
- Maintaining confidentiality of work-related information and materials.
- Excellent communication, written and verbal, and interpersonal skills.
- Handling multiple projects and meeting deadlines.

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Technology Skills

- Use web-based application, database management techniques, and education software applications.
- Use query and control languages, administer applications, and provide technical support to end users.
- Administration experience on an Enterprise level with one of the following: Gsuite, Okta, Box or Salesforce preferred.

Required Work Experience

- Two years related work experience

Preferred Work Experience

- Five or more years related work experience.
- Experience administrating current ACC technologies to include Gsuite, Okta, Mojo, Asana, WebEx, Mediasite etc.
- Experience administering Service Desk solutions, Digital Desk, MDM solutions, DLP solutions, Google Apps for Education, ID Card solutions, Print services solutions, a variety of third party applications, SQL and/or AIX application administration.
- Knowledge of higher education technologies/methodologies; ACC knowledge strongly preferred.

Required Education

- Bachelor's Degree

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Special Requirements Licenses/Certifications; Other

- Valid Texas Driver's License and reliable transportation for travel in the Austin area as required.

Physical Requirements

- Work is performed in a standard office or similar environment.
- Subject to standing, walking, sitting, bending, reaching, pushing, and pulling.
- Occasional lifting of objects up to 10 pounds.

Salary Range

\$75,560 - \$94,449

Number of Openings:

1

Job Posting Close Date:

January 6, 2025

Clery Act

As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

Disclaimer

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change,



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amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable accommodations may be made by ACC at its discretion to enable individuals with disabilities to perform essential functions of the job.

To apply, please visit: https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Highland-Business-Center/Engineer--Applications_R-7010

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

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