# Director, System Engineering
## Austin Community College

| | |
|---|---|
| **Job Title** | Director, System Engineering |
| **Department** | Staff |
| **Institution** | Austin Community College |
| | Austin, Texas |
| **Date Posted** | Aug. 6, 2025 |
| **Application Deadline** | Open until filled |
| **Position Start Date** | Available immediately |
| **Job Categories** | Director/Manager |
| **Academic Field(s)** | Administration - Other |
| **Apply Online Here** | https://apptrkr.com/6442997 |
| **Apply By Email** | |
| **Job Description** | |

Image not found or type unknown

**Director, System Engineering**

**Austin Community College**

**Job Posting Closing Times:** Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

Austin Community College employees are required to maintain a domicile in the State of Texas while working for the college and throughout the duration of employment. -AR 4.0300.01

If you are a current Austin Community College employee, please click this link to apply through your Workday account

.

Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

**Job Posting Title:**
Director, System Engineering

**Job Description Summary:**
The Director is responsible for the overall implementation of the strategic roadmap for the System Engineering areas, along with tactical day to day support, system maintenance, and fulfilling requests. The Director is also responsible for providing guidance and direction to their team and ensuring the utilization of best practices.

**Job Description:**

**Description of Duties and Tasks**

**Essential duties and responsibilities include the following. Other duties may be assigned.**

- Establishes processes, methodologies and service-level agreements for streamlining the

operations of the System Engineering team.

- Supervises, trains, coaches, directs, coordinates, and disciplines personnel while adhering to organizational human resource policies and procedures as well as related employment laws.
- Recommends hire and termination for positions supervised.
- Assists in developing the Strategic Roadmap for Computer Systems.
- Executes the roadmap and strategic vision for system development as agreed upon by the Deputy CIO and the CIO.
- Sets high-level priorities and direction for teams supervised.
- Creates synergy among supervised teams both within IT and with external teams and partners.
- Communicates and presents to College leadership the capabilities, vision, direction, and strategy of System Engineering.
- Aligns with Enterprise Architecture to ensure System Engineering strategy and vision is consistent with the overall strategy and vision for IT.
- Determines annual requirements for environment enhancements and team development including: hardware, software, licensing, training, renewals, maintenance, staffing, and other project needs.
- Provides high level costs/analysis on complex requirements and provides recommendations.
- Presents leadership with status updates and progress reports for ongoing initiatives.
- Provides extensive knowledge and expertise in the practices of server build-outs, server & desktop virtualization, data center environment buildout and maintenance, database environment maintenance, system security, directory services & identity management, storage, backup and disaster recovery (DR).
- Maintains the infrastructure environment such that solutions perform in a highly-available, robust, efficient, and effective manner.
- Works with Network and Telecom Engineering and Technical Support Services to define common, integrated solutions for Infrastructure.

**Knowledge/ Skills**

- Extensive knowledge and competency with modern computing systems tools including Microsoft Server, Linux, SQL, VMWare, file shares, storage solutions (on-prem and cloud), and backup tools and server hardware from various vendors including Veeam, Dell, IBM, HP, etc.
- High level of knowledge and competency in Infrastructure as a Service and connectivity with public and private cloud solutions.
- Knowledge of the principles of networks and telecom.
- Knowledge of the principles of security and access management.

# Director, System Engineering
# Austin Community College

- Knowledge of ITIL, Project Management, and ITSM.
- Maintaining an established work schedule.
- Effectively using interpersonal and communications skills including tact and diplomacy.
- Effectively using organizational and planning skills with attention to detail and follow-through.
- Creating roadmaps, high level plans, Gantt charts, and strategy documents.
- Ability to precisely follow and execute strategy and vision.
- Maintaining confidentiality of work-related information and materials.
- Establishing and maintaining effective working relationships

## Required Work Experience

- 7 years related work experience
- 3 or more years leadership experience leading a similar team

## Preferred Work Experience

- Budgeting experience preferred.
- Ten years related work experience in System Engineering.
- Ten years related work experience in Data Centers.
- Ten years related work experience in Virtualization.
- Ten years related work experience working in Microsoft Server environments.
- Ten years related work experience with backup and storage solutions and SQL.
- Five years of experience with ITIL and ITSM systems and with Linux Server environments.
- Accustomed to fast-paced environments with simultaneous, high-priority tasks.

## Required Education

- Bachelor's degree in Information Technology or related field

## Preferred Education

# Director, System Engineering
# Austin Community College

- ITIL Foundation Certification or higher

## Special Requirements

- Must have a valid driver's license

## Physical Requirements

Work is primarily performed in a standard office environment.

## Salary Range

$122,743 - $153,428

## Number of Openings:
1

## Job Posting Close Date:
August 19, 2025

## Clery Act

As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

## Disclaimer

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change, amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable

# Director, System Engineering
## Austin Community College

accommodations may be made by ACC at its discretion to enable individuals with disabilities to perform essential functions of the job.

**To apply, please visit: https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Highland-Campus/Director--System-Engineering_R-7979**

**Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

**Contact**

Staff

Austin Community College

,