

Director of Enterprise Systems
Northern Essex Community College

Direct Link: <https://www.AcademicKeys.com/r?job=261579>

Downloaded On: Aug. 25, 2025 11:00pm

Posted Aug. 25, 2025, set to expire Dec. 20, 2025

Job Title Director of Enterprise Systems
Department Management Information Systems Department
Institution Northern Essex Community College
Haverhill, Massachusetts

Date Posted Aug. 25, 2025

Application Deadline Open until filled
Position Start Date Available immediately

Job Categories Director/Manager

Academic Field(s) Administration - Other

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Job Description

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Director of Enterprise Systems

POSITION: Full-Time Director of Enterprise Systems (Director): Management Information Systems Department; Haverhill Campus with occasional travel to the Lawrence Campus (45 Franklin St.); 37.5 hours per week, Monday through Friday, 8:00am - 4:30pm; Non-Unit Professional Position; In person position

SUMMARY:The Director of Enterprise Systems is a hands-on leader responsible for coordinating the implementation, development, integration, and maintenance of enterprise business applications including information systems, web applications, and various database systems while ensuring adherence to security protocols and best practices. The Director is an exceptional communicator and

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collaborator that works with campus stakeholders and serves as a key leader in the planning, design, and implementation of a broad set of administrative and academic applications, databases, and services. As a member of the NECC Information Technology Services leadership team, the director will assist in the development of plans and budgets for products and services, as well as developing the strategic plan for the Information Technology Services department that aligns with the overall mission of the college.

RESPONSIBILITIES:

- Provide technical leadership and functional support for NECC's enterprise applications; implement/support enterprise system integrations and application development work; provide advice and hands-on assistance to the development team for integration and custom application development efforts.
- Serve as project lead for the implementation of enterprise-wide administrative and student information systems and integration with other applications and systems; determines fiscal requirements and prepares budgetary recommendations.
- Work closely with stakeholders to understand business and academic needs and identify appropriate opportunities for solutions and continued innovation of technical capabilities that align with agreed upon business requirements.
- Collaborate effectively with external resources such as consultants and vendors on new/existing technology implementations, including upgrades, patches, integrations with business applications, enhancements to existing products, and new software implementations.
- Review new software features and other changes related to application support and development efforts; support the development team in the resolution of issues relevant to application performance/stability and corrective actions for any outages.
- Use coaching, mentorship, skill development, and recognition to build and sustain a high-performing team with strong community engagement and sense of belonging.
- Assists with college initiatives for reporting and business intelligence, analytics, data warehouses and college-wide reporting tools, and ad-hoc reporting support.
- Serve on a cross-functional data governance committee and its associated working groups to identify and resolve data-related issues in alignment with broader organizational goals and objectives.
- Perform other duties as assigned.

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PHYSICAL DEMANDS AND WORK ENVIRONMENT: The employee must meet the physical demands and work environment of the position. Reasonable accommodations may be made to enable those with disabilities to perform the essential functions of the job.

Job Requirements:

MINIMUM QUALIFICATIONS:

- A bachelor's degree in a technology-related field along with eight (8) years of related experience or a comparable mix of education, training, and hands-on experience.
- Significant technical and operational experience with Ellucian Banner or similar ERP system.
- Demonstrated knowledge of relational databases and programming with SQL and/or PL/SQL, with demonstrated ability to develop reports, and/or create enhancements to systems.
- Strong knowledge of scripting languages (Bash, Korn, Perl, Powershell), C, Java, HTML, or Groovy.
- Strong interpersonal skills are required and communicating effectively with people at varying levels of digital and data fluency is important; the ability to establish collaborative and positive working relationships throughout the college community is a significant required skill.
- Demonstrated ability to plan and manage all aspects of an information system implementation and/or enhancement project.
- Excellent analytical skills and the ability to translate business process and information management requirements into functional specifications.

PREFERRED QUALIFICATIONS:

- Experience within the Ellucian Eco-System: Degree Works, Recruit CRM, Elevate, Portal, Cloud Services, Ethos Identity Management, etc.
- Experience with Customer Relationship Management (CRM) Software
- Experience with next generation ETL tools and data lake/warehouse/visualization technology.
- Experience with software application deployment in a cloud-based infrastructure such as AWS or Azure.
- Strong project management skills, PM preferred
- Experience with reporting tools such as Argos, Toad, PL/SQL Developer, Tableau

EQUIVALENCY STATEMENT: Applicants who do not meet the qualifications as noted above are encouraged to put in writing precisely how their background and experience has prepared them with

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the equivalent combination of education, training, and experience required for the responsibilities of this position.

BACKGROUND CHECK: Candidates will be required to pass a CORI and SORI check as a condition of employment.

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Additional Information:

SALARY: Anticipated starting salary range is \$100,000.00 - \$115,000.00 annually with complete fringe benefit package including competitive health insurance, dental insurance, basic life insurance, long-term disability insurance, paid sick, vacation and personal leave, educational benefits for employee/spouse/dependents, and excellent retirement benefits.

ANTICIPATED START DATE: ASAP

To apply, click [HERE](#)

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

Management Information Systems Department
Northern Essex Community College

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