

Director of Enterprise Applications and Development
Austin Community College

Direct Link: <https://www.AcademicKeys.com/r?job=263015>

Downloaded On: Sep. 26, 2025 3:18pm

Posted Sep. 26, 2025, set to expire Nov. 29, 2025

Job Title Director of Enterprise Applications and Development
Department Information Technology
Institution Austin Community College
Austin, Texas

Date Posted Sep. 26, 2025

Application Deadline Open until filled
Position Start Date Available immediately

Job Categories Director/Manager

Academic Field(s) Administration - Other

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Job Description

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Director of Enterprise Applications and Development

Austin Community College

Job Posting Closing Times: Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

Austin Community College employees are required to maintain a domicile in the State of Texas while working for the college and throughout the duration of employment. -[AR 4.0300.01](#)

[If you are a current Austin Community College employee, please click this link to apply through your Workday account](#)

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Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

Job Posting Title:

Director of Enterprise Applications and Development

Job Description Summary:

Under the supervision of the Deputy Chief Information Officer (CIO), the Director of Enterprise Applications and Development oversees the implementation and operations of applications that support ACC's vision including the Student Information System, Learning Management, ERP, CRM, and custom developed software. The director will work within an IT as a Business (ITaaB) model wherein the establishment and maintenance of core IT business processes, service/operating-level agreements and success metrics will be a primary responsibility.

Job Description:

Description of Duties and Tasks

- Establishing processes, methodologies and operating or service-level agreements for

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streamlining the operations of the software development and quality assurance teams.

- Ensuring application stability, managing system enhancements, and aligning technology solutions with organizational goals.
- Supervising, training, coaching, directing, and disciplining personnel while adhering to organizational human resource policies and procedures as well as related employment laws.
- Recommending hire and termination for positions supervised.
- Participating in the development and execution of the IT department's portfolio and roadmaps.
- Ensuring the overall performance, security, stability, integrity, performance, and operations within ACC's development ecosystems
- Coordinating with Product Owners and Program Managers on development priorities.
- Ensuring there is proper documentation of all aspects of ACC's development environment and developed applications including platform configuration, architecture and technical/functional capabilities.
- Establishing and maintaining constructive professional relationships with business stakeholders at all levels.
- Mentoring developers and coaching them on development best practices.
- Establishing work plans and determining staffing levels for project activities and arranging for recruitment or assignment of project personnel as needed.
- Reporting team performance metrics.
- Communicating and presenting to IT leadership the capabilities, vision, direction, and strategy of software solution delivery.
- Aligning with Enterprise Architecture to ensure development strategy and vision is consistent with the overall strategy and vision for IT.
- Determining annual requirements for environment enhancements and team development including: hardware, software, licensing, training, renewals, maintenance, staffing, and other needs.
- Overseeing the budget and decision-making for enterprises systems (SIS, ERP, CRM, etc.).
- Providing high-level analysis on complex requirements and providing recommendations.
- Presenting leadership with status updates and progress reports for ongoing initiatives.
- Providing extensive knowledge and expertise in software development best-practices.
- Maintaining the development environments and deployed products such that solutions perform in a highly-available, robust, efficient, and effective manner.
- Managing projects as needed and delivering results in a fast-paced environment, while driving all issues to resolution with a strong focus on customer satisfaction and efficient task execution.
- Establishing, revising and documenting release processes as needed.
- Establishing protocols for performing releases between environments (Test, UAT and Production environments) and executing pre/post deployment verification.

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- Managing periodic software releases ensuring smooth releases and mitigating against regression.
- Optimizing a Continuous Integration/ Continuous Delivery (CI/CD) pipeline.
- Influencing technical direction for large-scale, highly-complex technical initiatives and/or projects requiring integration of cross-functional systems.
- Providing guidance in evaluating application systems.
- Establishing and implementing best practices with regards to system maintenance, configuration, development, test automation, and data integrity, and security.
- Other duties as assigned.

Leadership Knowledge/ Skills

- Strong knowledge of the principles of IT Service Management preferably using the Information Technology Infrastructure Library (ITIL) framework
- Highly skilled at determining appropriate service levels and building procedures and workflows for efficient service management
- Excellent coaching and mentoring skills
- Highly skilled at executive communication, giving presentations and influencing
- Strong budgeting and analytical skills
- Skilled at work estimation and resource allocation

Technical Knowledge/ Skills

- Working knowledge of Salesforce.org and Salesforce EDA architecture or similar SaaS based solutions
- Experience in the following areas: PHP Programming, JavaScript, and Python
- Proven experience managing the development and deployment of mobile applications
- Proven experience managing the development and deployment of web-based applications and web-based front-ends.
- Demonstrated experience overseeing application lifecycle from Envisioning all the way to Retirement.
- Knowledge of Front-End development platforms
- Knowledge of AppExchange applications
- Technical background in Object Oriented Programming (OOP) using OOP programming languages and web-based applications

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- Strong knowledge of data migration & integration tools and methodologies
- Solid understanding of APIs & Web Services
- Demonstrated leadership over SaaS-based enterprise platforms
- Extensive knowledge in the area of CRM development and deployment
- Ability to work in a cross-functional environment to help support and enhance business systems
- Excellent verbal communication skills in articulating the functional and technical aspects of product capabilities
- Ability to plan and execute tasks in a structured manner
- Able to work, collaborate and contribute in a team environment
- Excellent analytical and quantitative skills or experience
- Logical/Perceptive, problem solving, detail oriented, solution oriented
- Flexibility/Adaptability
- Creating roadmaps, high level plans, Gantt charts, and strategy documents.
- Ability to precisely follow and execute strategy and vision.
- Maintaining confidentiality of work-related information and materials.
- Establishing and maintaining effective working relationships
- Maintaining an established work schedule.

Required Work Experience

- 10+ years of experience managing a team of development and IT Quality Assurance resources
- 3+ years of experience developing/ customizing/ implementing Salesforce (.com or .org) at large enterprise (3,000+ seats)
- 10+ years of experience with people management with demonstrated success in engaging and developing the careers of subordinates
- Experience completing at least 3 full life-cycle Workday, Salesforce, or equivalent implementations with budgetary and resource management responsibilities
- Experience developing and deploying software solutions using various SDLC processes and tools including: Waterfall-based development and Iterative Design & Prototyping (Agile)
- Must have experience preparing technical specifications, detailed design documents and developing test cases

Required Education

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- Bachelor's degree in Information Technology or related field

Preferred Education

- ITIL Foundation Certification or higher

Special Requirements

- Must have a valid driver's license

Salary Range

\$124,584 - \$155,730

Number of Openings:

1

Job Posting Close Date:

October 8, 2025

Clery Act

As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

Disclaimer

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change, amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable accommodations may be made by ACC at its discretion to enable individuals with disabilities to

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perform essential functions of the job.

To apply, please visit: https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Highland-Campus/Director-of-Enterprise-Applications-and-Development_R-8380-1

Contact Information

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

Contact

Information Technology
Austin Community College

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