# Technician, Health Science Simulation
# Austin Community College

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| **Job Title** | Technician, Health Science Simulation |
| **Department** | Staff |
| **Institution** | Austin Community College |
| | Austin, Texas |
| **Date Posted** | Oct. 2, 2025 |
| **Application Deadline** | Open until filled |
| **Position Start Date** | Available immediately |
| **Job Categories** | Professional Staff |
| **Academic Field(s)** | Administration - Other |
| **Apply Online Here** | https://apptrkr.com/6615924 |
| **Apply By Email** | |
| **Job Description** | |


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## Technician, Health Science Simulation

## Austin Community College

**Job Posting Closing Times:** Job postings are removed from advertising at **12:00 A.M.** on the closing date e.g., at midnight on the day before the closing date.

Austin Community College employees are required to maintain a domicile in the State of Texas while working for the college and throughout the duration of employment. -AR 4.0300.01

If you are a current Austin Community College employee, please click this link to apply through your Workday account

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Austin Community College is a public two-year institution that serves a multicultural population of approximately 41,000 credit students each Fall and Spring semester. We embrace our identity as a community college, as reflected in our mission statement. We promote student success and community development by providing affordable access, through traditional and distance learning modes, to higher education and workforce training, including appropriate applied baccalaureate degrees, in our service area.

As a community college committed to our mission, we seek to recruit and retain a workforce that:

- Values intellectual curiosity and innovative teaching
- Is attracted by the college's mission to promote equitable access to educational opportunities
- Cares about student success and collaborates on strategies to facilitate success for populations including; first generation college students, low-income students, and students from underserved communities.
- Focused on student academic achievement and postgraduate outcomes
- Welcomes difference and models respectful interaction with others
- Engages with the community both within and outside of ACC

**Job Posting Title:**
Technician, Health Science Simulation

**Job Description Summary:**
To assist and support the simulation coordinator and simulation faculty in executing simulations for our RRC.

**Job Description:**

- Provides technical support, training, and assistance to students, faculty, and staff in a computer lab environment; analyzes problems and implements solutions according to department guidelines and procedures; performs network and server administrator duties, and assures system stability, accessibility, and proper configuration of assigned technical systems and components; assists with development of in-house testing support applications and websites using industry standard languages (PHP, VB, SQL) and techniques while coordinating with other relevant systems administrators and software vendors on custom programming.

- Works with simulation equipment and high-fidelity mannequins which involves unique software testing, evaluation of new technologies, assessing compatibility with other equipment and software, and then integrating options with existing equipment and software.
- Creates connections to test Electronic Health Records (EHR) to promote student success when going to hospital to use real life EHR systems.
- Performs computer troubleshooting to diagnose system problems; analyzes hardware and software functionality; identifies, locates, resolves, and repairs problems within scope of authority; documents call records and results.
- Monitors domain environment; resolves configuration and connectivity issues, and other traffic, security, and access problems; checks network for operating efficiency, makes corrective adjustments to data management settings, and assures system integrity; sets up and repairs network hardware.
- Maintains departmental website.
- Maintains and updates workstations and servers, equipment, and peripherals; researches and tests new software; installs software upgrades and enhancements; uses imaging software to create and deploy desktop computers.
- Enrolls students, faculty, and staff in tutorial applications and domain services as required; monitors utilization trends and backup procedures; manages user accounts, password files, and access rights.
- Responds to the needs and inquiries of students, faculty, and staff; explains IT issues, deploys solutions, and follows up with users to assure the stability and functionality of the users' systems.
- Monitors physical security of assigned department assets; controls access to premises, observes user activities, and facility utilization shifts; provides materials, training, and assistance as needed.
- Reports technical problems which need to be addressed by improved policies or procedures.
- Provides technical support to students and instructors to assist in the training of students, faculty, and staff on software applications usage. Facilitates one-on-one instruction and group workshops.
- Collects, compiles, analyzes, and presents reports for technical and administrative information; may include facility usage and resource utilization.

## Knowledge

- Administration and maintenance principles of network servers, relational databases, and web- and windows-based software applications.
- The structure and operating capabilities of one or more network operating systems.
- Network hardware, software, and peripheral equipment troubleshooting techniques.
- Network topologies and protocols, and technical Internet knowledgebase services.

- Background in Nursing is a plus

## Skills

- Maintaining an established work schedule.
- Effectively using interpersonal and communications skills.
- Effectively using organizational and planning skills.
- Maintaining confidentiality of work-related information and materials.
- Establishing and maintaining effective working relationships.
- Accountable for inventory/property management.
- Responding professionally, effectively, and efficiently to customer service requests.
- Prioritizing multiple tasks, projects, and demands.
- Using scripting language for computer and web administration.
- Operating and maintaining computer and peripheral equipment safely and competently.
- Will be required to assist/perform lab set-ups as needed for skills labs and simulation.
- Solving technical problems involving integrated operating systems and hardware platforms.

## Technology Skills

- Use a variety of spreadsheet, word processing, database, and presentation software from both Microsoft and Google Suites.
- Use network domains.

## Required Work Experience

- Two years related work experience.

## Required Education

- High school diploma or educational equivalent.
- Background in Nursing is preferred but not required.

## Other Preferred Qualifications

- Knowledge of programming languages or knowledge of assistive hardware and software technologies.

## Physical Requirements

- Work is performed in a variety of settings.
- Subject to standing, walking, sitting, bending, reaching, pushing, and pulling, and at times subject to stooping, crawling, and climbing.
- May need to lift heavy objects of up to 50 pounds.
- Specific vision abilities may include close vision, distance vision, color vision, and ability to focus.

## Safety

- Work safely and follow safety rules. Report unsafe working conditions and behavior. Take reasonable and prudent actions to prevent others from engaging in unsafe practices.

## Salary Range (PG)

$52,600 - $65,749

**Number of Openings:**
1

**Job Posting Close Date:**
October 16, 2025

**Clery Act**

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As required by the US Department of Education, employees are required to report violations under Title IX and, under the Jeanne Clery Disclosure of Campus Security Policy and Crime Statistics Act (Clery Act), select individuals are required to report crimes. If this position is identified as a Campus Security Authority (Clery Act), you will be notified, trained, and provided resources for reporting.

**Disclaimer**

The above description is an overview of the job. It is not intended to be an all-inclusive list of duties and responsibilities of the job, nor is it an all-inclusive list of the skills and abilities required to do the job. Duties and responsibilities may change with business needs. ACC reserves the right to add, change, amend, or delete portions of this job description at any time, with or without notice. Employees may be required to perform other duties as requested, directed, or assigned. In addition, reasonable accommodations may be made by ACC at its discretion to enable individuals with disabilities to perform essential functions of the job.

**To apply, please visit: https://austincc.wd1.myworkdayjobs.com/en-US/External/job/Round-Rock-Campus/Technician--Health-Science-Simulation_R-8324**

**Contact Information**

Please reference Academickeys in your cover letter when applying for or inquiring about this job announcement.

**Contact**

Staff

Austin Community College

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